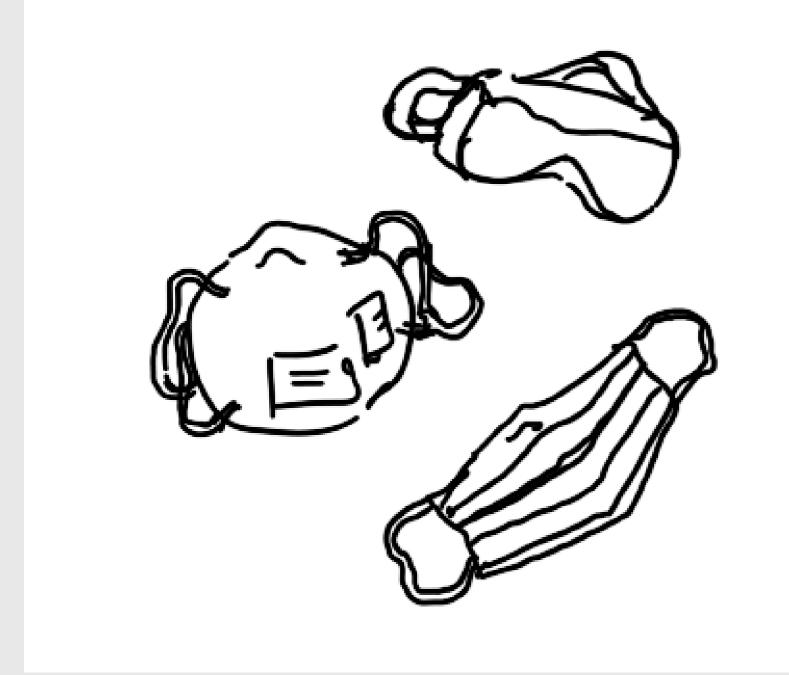
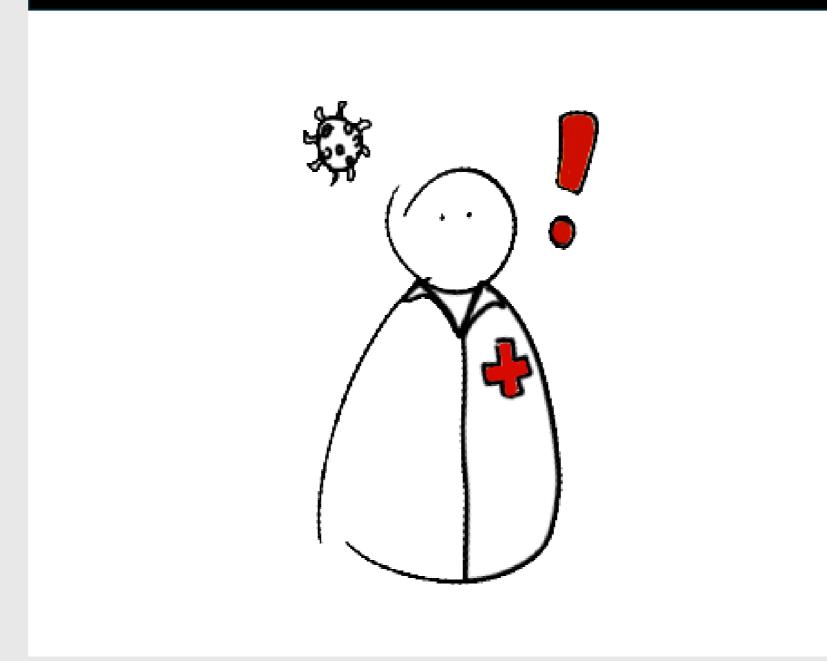
## Harnessing volunteer power to protect frontline workers during a pandemic: one charity's story

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Personal protective equipment (PPE) items protect wearers from infection exposure.



Scarce PPE during the UK's first COVID-19 wave<sup>1,2</sup> put frontline health/care workers at risk of illness and death.

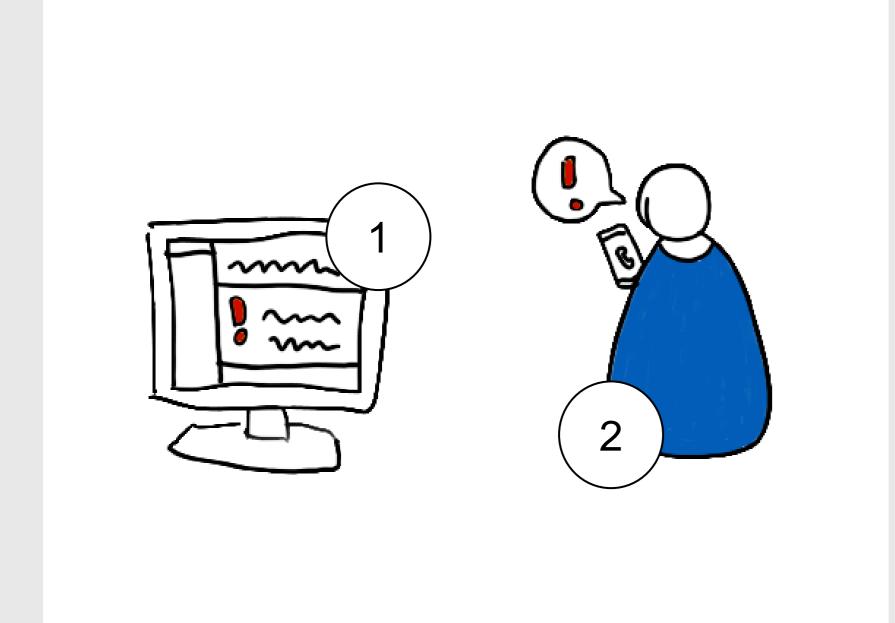


In March 2020, inspired by US medical-student-led action,<sup>3</sup> concerned volunteers began to supply PPE to staff in need.

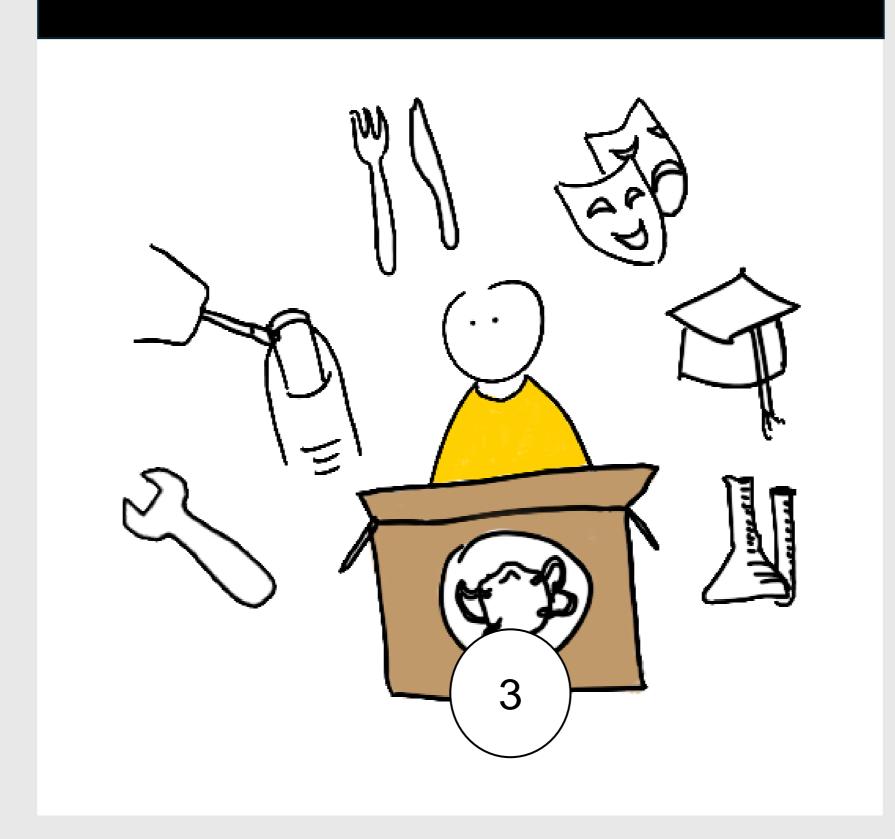


Here's the story of that work, and of what could come next.

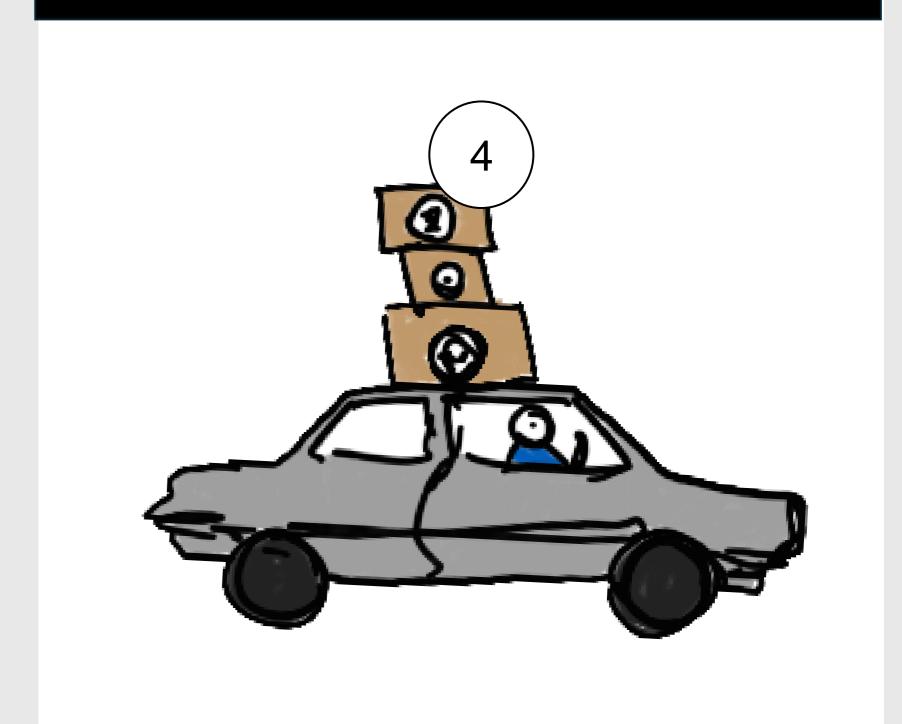
First, staff listed PPE needs online 1, while volunteers requested unused PPE from dormant businesses 2.



Businesses packed their PPE into cardboard boxes 3.



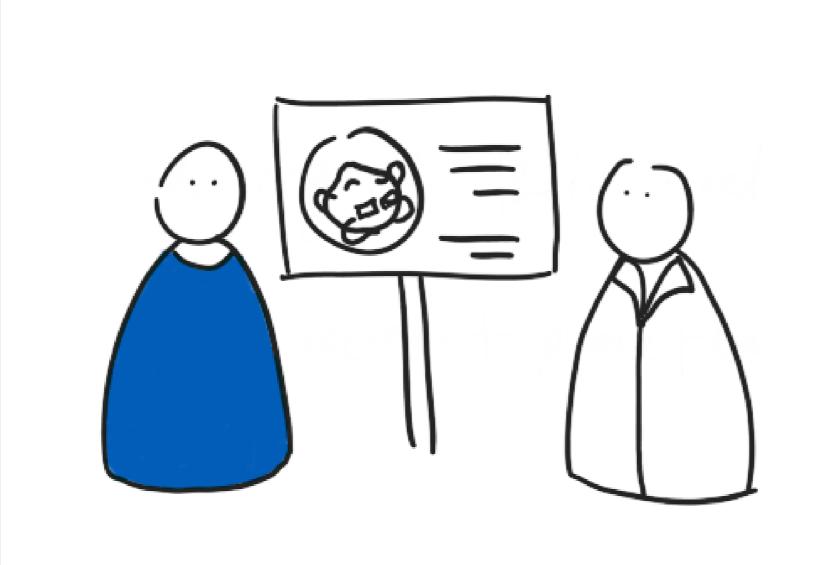
Volunteers then delivered PPE donations to health and care facilities countrywide 4.



Within a year, **400+** volunteers had distributed **500K+** PPE items to fulfil **1K+** requests.



As the charity's reach grew, its leadership joined nationwide coalitions to campaign for adequate and effective PPE.<sup>4</sup>



## In sum

Voluntary action during major infectious outbreaks can:

- respond to preparedness gaps at the grassroots level,
- facilitate up-skilling and social connection to counter reduced work/study loads and isolation, and
- engender policy change.



Fig. 1: Some of the volunteers, donors, and frontline staff part of our charity's journey.

References



yaning-wu.github.io/files/west-hub-2024-refs.pdf